



WPCC Annual Meeting Supporting Pancreatic Cancer Patients Workshop

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Introductions – objectives of the session:

To share learnings of pancreatic cancer service development

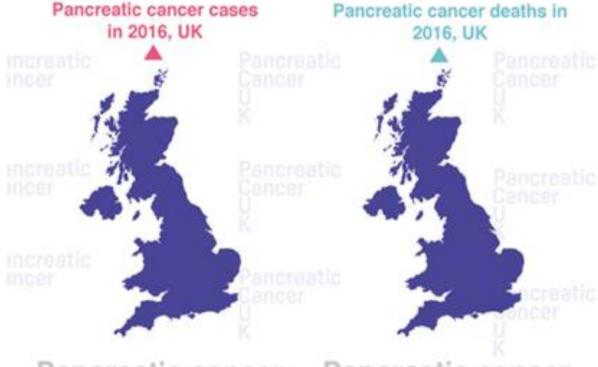
- Overview of the UK and PCUK services
- Deep dive into Living with pancreatic cancer days
- Questions and discussion
- Overview of Australia and Pancare Foundation's services
- Deep dive into Telehealth Pilot
- Questions and discussion

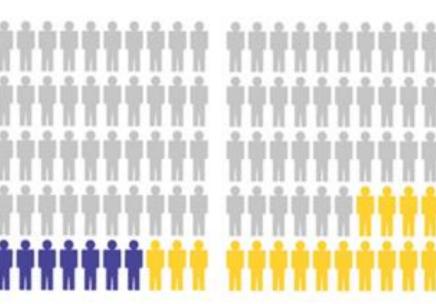
Pancreatic cancer in the UK

10,000

9,000

7% Five-year survival One-year survival





Pancreatic cancer is the 11th most common cancer

Pancreatic cancer is the 5th biggest cancer killer

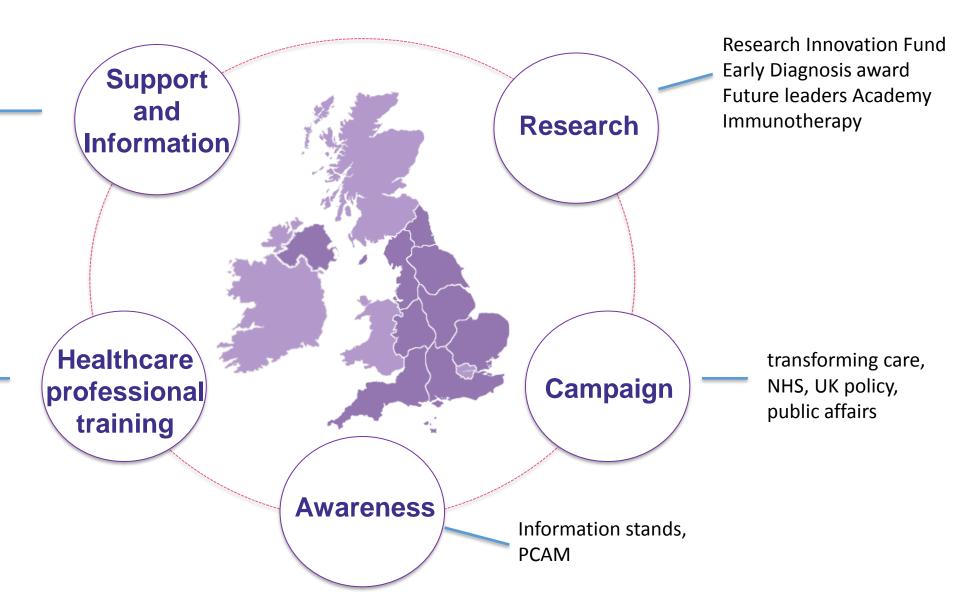
Pancreatic cancer has the lowest survival of all common cancers

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Peer support, living with days, Supportline, online community, patient information

study days and annual national study day, annual summit

What we do



2006

- Charity founded by Sue Ballard
- Patient Support and Research focussed

2015 - 2018

- Living with Days launch
- Abraxane Campaign
- New strategy: Taking it on together
- New 10 year research strategy
- Launch of Research Innovation Fund
- £1m research grant
- Launch Future Leaders Academy

Timeline

2019 – Looking to the future

- Expanding service reach
- £10m investment to research
- Digital services
- Partnership / collaborations
- Improve care in NHS
- Pancreatic cancer pathway

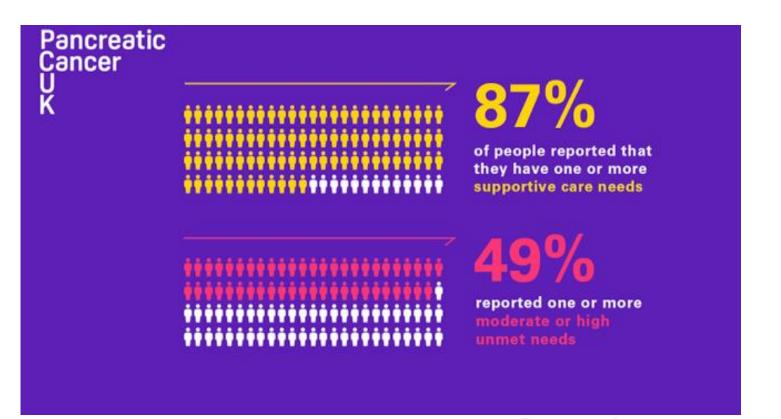
Double survival rates

2010 - 2015

- Services development and reach
- Support line opens & Nurses recruited
- Expansion of range of information
- Online community started
- National Summit
- Healthcare professional training

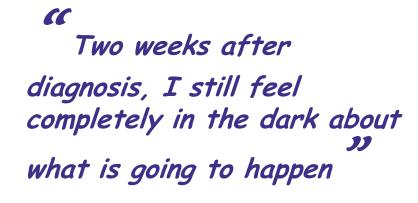
2018 - 2019

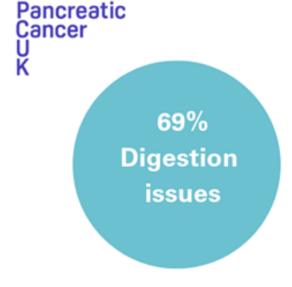
- Demand Faster Treatment campaign and petition – 100,000 signatures
- Early Diagnosis £750k research investment
- 2000 individuals supported through services
- Side by Side launches



Patient Survey:

274 people completed the survey







58% Changes in appetite/weight

Inform by patients and carers

- Identify ways in which we can meet some of the support needs of pancreatic cancer patients through our own services and ensure more people are aware of our support
- Integrating the identified unmet needs within the survey results in the remit for our future Clinical Pioneer Awards
- Continue to lobby the Government and the NHS to ensure that the patient experience for people with pancreatic cancer is listened to and taken in to account in future work
- Sharing the results with the pancreatic cancer community we need to work together to achieve change



Patient and Carer Advisory Board

- Feed into new service development
- Lay reviewing of info / info gaps
- Strategy development and input



Living with pancreatic cancer days

- Empower people to manage the symptoms and side effects
- Improve people's well-being by providing information on dietary related symptoms
- Help people feel more connected by bringing people together
- Enable people to access emotional and practical help
- 258 total number of people reached

Our learnings:

- An informal approach being flexible throughout the day
- Working with local team and CNS
- Partnerships with other charities

Challenges:

- Peoples health
- Local reach
- Suitable venues

"I think my Dad's biggest issue is that he feels alone in his illness. By coming here (the Living with Day) he gets to meet others that understand everything he's going through. I just wish there were more of them."



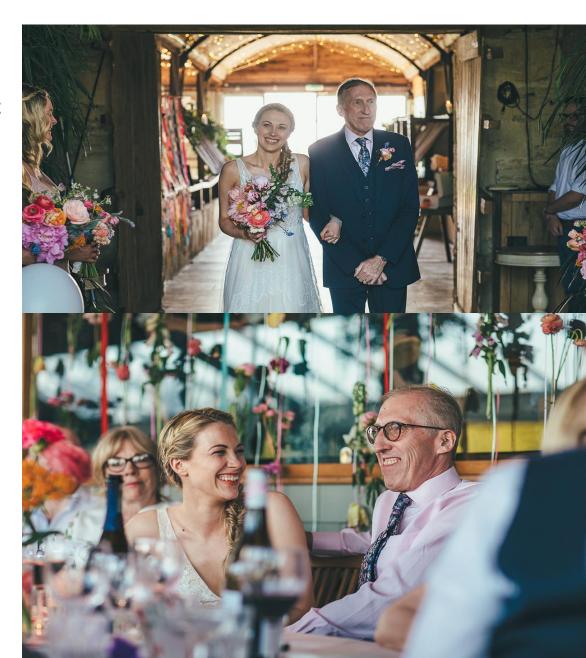
Living with day feedback



"The event was great. The organisers were friendly, kind and supportive towards everyone who came. They presented a lot of helpful information with booklets to take away. And being able to share our experiences and talk to other people affected by pancreatic cancer was invaluable".

- People have a greater understanding of pancreatic cancer and can make informed decisions about treatment and care
- People are able to cope better with the diagnosis of pancreatic cancer
- People feel less alone after meeting others in a similar situation
- People are able to manage their symptoms and side effects of the disease
- People are aware of other ways in which they can access support and information, both through PCUK and locally

Service evaluation



Q&A



Let's rewrite the story

Established by leading cancer surgeon, Dr Mehrdad Nikfarjam in 2011, Pancare is a national not-for-profit organisation.

"I have dedicated my personal and professional life to putting a spotlight on pancreatic, liver and biliary cancers. To exploring new treatments that will improve the quality of life for patients and their families. To supporting the delivery of new research and clinical trials that will lead to less deaths and one day a cure.

The challenge is huge, but one that's worth the fight."



The harsh realities

APPROXIMATELY

3,599

men & women

will be diagnosed with pancreatic cancer this year

UP TO

3,051

men & women

will die from pancreatic cancer this year

APPROXIMATELY

9.8%

Chance of surviving past 5 years

5th most common cancer kill in Australia

11th most funded cancer in Australia

For 80% of patients the median survival is just 6 – 12 months

What we do



We're committed to delivering patient support services and to funding research that will have a direct impact on increasing survival rates for pancreatic and upper GI cancers.

Delivering equitable access to our services that meet the needs of patients – no matter where they live.



Support research that has the best chance to improve survival and outcomes of pancreatic cancer.



Timeline



2011 - 2012

- Established by Dr Mehrdad Nikfarjam, Pancreas, Biliary and Liver Surgeon
- · Board established
- Registered as a charity
- 2 staff

2015 - 2016

- Three national telephone support groups
- · Produced Patient Handbook
- Established two annual fundraising events Festival of Sports and A Day at the Races
- Patient Services Coordinator
- Familial Screening program NSW and VIC
- Established ongoing commitment to funding research
- 3 staff

2019 - Looking to the future

- Patient Support Days pilot (VIC and SA)
- · Carers Feasibility project
- Walk for Hope expanded nationally (5 states)
- Telehealth pilot Pancreatic Cancer Nurse Specialist
- Dietitian joins the team
- Expanded Familial Screening program WA and QLD

- Partnership with Cancer Australia for 3 years (Priority-driven Collaborative Cancer Research)
- Commenced funding to support the PURPLE Registry
- Produced first Annual Report
- Move to larger office
- Refreshed brand and new website
- 12 staff

Our goal is to improve the survival rate of pancreatic and upper GI cancers

2013 - 2014

- Pancare Research Scholarship established
- VIC Support Group and Financial Assistance program established
- First fundraising event
 Rockpool Dinner
- New logo and brand
- 2 staff

2017 - 2018

- Developed five year strategic plan for services and research
- Produced Dietary Handbook
- Established SA Support Group
- Participated in Senate Enquiry to call for increased funding for pancreatic cancer research
- · Georgia Love appointed Ambassador
- Collaborated with Cancer Council VIC to host webinar for over 200 patients and carers

- Collaborated with Specialised Therapeutics to produce a dedicated pancreatic cancer magazine – 'Purple'
- Hosted two GP pancreatic cancer education seminars
- · Pancreatic Cancer Nurse Seminar
- Commenced funding for Upper GI Cancer Registry
- Established baseline commitment to invest 25% of all funds raised to research
- Walk for Hope Melbourne
- 7 staff

Patient Pathways Program - Telehealth Pilot

Pilot project will aim to set standards and a baseline in the way that patient organisations offer support, thereby building capacity within the health sector.

Background:

- Centre for Community-Driven Research (CCDR) tested and implemented a Patient Pathways (Telehealth) model that can be adapted across disease areas.
- Pancare invited to develop Telehealth for pancreatic cancer. CCDR are now referring all new patient enquires to Pancare.
- 6 Opportunity to not only support patients and their families but also implement a system to encourage community engagement and feedback in health and research.



Telehealth – what it delivers

Support to patients diagnosed with pancreatic cancer at all stages of their cancer journey.

Support provided:

- 6 Provide access to a pancreatic cancer nurse for one to one support
- 6 Help patients and carers to navigate the healthcare system and to access all the services that are available to them.
- Support patients and their carers empowerment through education and information provision.
- Support patients to proactively manage their condition or disease.
- Support continuity of patient care with external healthcare organisations and facilities.
- Support continuity of patient care with patients and their families following hospital admission, discharge or emergency visits and changes to their treatment plan.
- Participate in data collection, health outcomes reporting, program evaluation and improvement related to the Patient Pathways pilot.



Patient Services model

Delivering equitable access to our services that meet the needs of patients – no matter where they live.

Meeting the needs of patients and carers:

- National Telehealth Service providing access to Specialist Pancreatic Cancer Nurse, Dietitian and Patient Services Coordinator (case management team).
- 6 Continue to provide a personalised service.
- Access to services in each state (Patient Support Days, Support Groups).
- Information on Clinical Trials.
- Pancreatic Cancer Nurse Network.
- Provide information and support for any questions related to pancreatic cancer.
- Information pack provided on point of diagnosis.
- Joined up healthcare service provision for patients and carers





Q&A